

Usability Critique of "XYZ before" website content:

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1. This introduction to an article is confusing because it does not set up a context nor does it have an order that makes sense.
2. It is unclear because the word "spreadsheet" means different things to different people.
3. It does not use plain English nor short, active sentences.
4. The assumed conditions have been placed at the top of the introduction before explaining what is being introduced. The content of the article is never explained.
5. The conditions are listed in paragraph format instead of a bulleted list.
6. There is a lack of subtitles.
7. There is a misspelling of the word "your" and an apostrophe is missing.
8. There has been no consideration of how this article fits into the Getting Started section of the online Business Help Guide.
9. Instead of communicating ease of use and adding to the reader's knowledge, it brings up many questions. It is forgettable.